2021-2022
Technology Products & Services Showcase

As a strong strategic partner to campus, the Office of Information Technology provides information technology leadership, services, and innovative solutions to promote the research, education and community service goals of the University.

Business Productivity

Digital transformation allows UCI to solve business problems more rapidly, and create solutions in a more innovative way. Moving to modern, cloud-based tools and services ensures a higher level of productivity, efficiency and security.

NOTE: *For the duration of this onboarding program, OIT will be waiving all labor and setup costs for new service users.*

Digital document transmission, signature and storage at UCI is a multi-pronged process, made possible through the use of DocuSign for electronic routing and signing and Filenet for short and long-term storage solutions. OIT's efforts to integrate the platforms has allowed for them to talk seamlessly to each other.

Microsoft Office 365 Suite
A collection of web-based tools that allows for collaboration and communication across devices.

ServiceNow
Digital workflow platform that helps to modernize operations and optimize productivity, cost, and resilience.

DocuSign
Secure e-signature platform.

FileNet
Secure document management repositories.

Information Security Tools

Information security tools allow us to protect important assets and connect securely with ease. OIT is working to create both internal processes that protect systems on a macro level, while simultaneously empowering users with tools to protect from vulnerabilities on an individual level.

**NOTE:** *All information security tools and platforms are available at no cost to campus units.*

LastPass
Enterprise password manager, free to all employees, stores encrypted passwords online.

KSAMS
IS-3 compliant access management regulates permissions to business applications & systems.

Tenable Security Center
Offers device vulnerability scanning, discovers unknown assets and vulnerabilities, and monitors unexpected network changes before they turn into breaches.
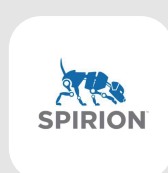
Spirion/Identity Finder
Scans files/folders/data for PII, helps teams discover sensitive data, classify data based on its level of sensitivity, and remediate sensitive data wherever it lives.

Eduroam
Provides seamless access to secure, global roaming wi-fi and multi-location secure VPN.

OneTrust
IS-3 inventory and risk management tool, operationalizes compliance and privacy.

Device/Endpoint Security Management
Standard security tools for monitoring, patching and encryption on devices and endpoints are available upon request.

Project Management Services

OIT's project management services cover information technology projects including software development, system acquisition, network, infrastructure or hardware needs.

Depending on the scope of project requirements, project managers are either assigned internally or our project management office will assist with finding an external project manager to support the project.

OIT- Managed Project Managers & Business Systems Analysts
PMO resources are provided to campus units at cost and can provide support on projects in across different sizes and scope.

Project Managers
Can assist with all aspects of project creation, development and execution including determining schedule, budget, and stakeholders. Project Managers will also manage communications, scope, procurement and cost as project progresses.

Business Systems Analyst
Can offer analysis and development of a plan for determining the correct technology solutions for a business unit or project.

OIT Project Management Office
When limited support is needed, the Project Management Office can provide advice and guidance on tools and techniques around standard practices at no cost to clients.

Research Support

The Office of Information Technology is focused on solutions that make our researchers more competitive in the grant landscape by recognizing and protecting against today's cyber threats, increasing the University's capacity to support and store data, and ensuring that it can be easily accessed by researchers across the campus, College of Health Sciences and UCI Health.

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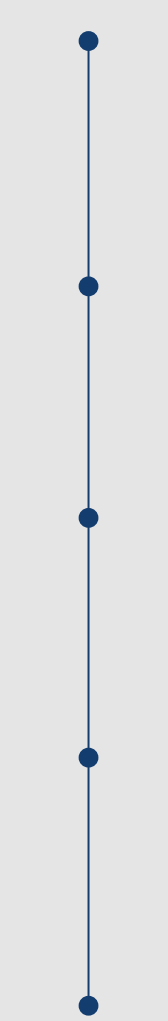
Data Center Co-Location
Located in OIT's Data Center on campus. Differing levels offered, depending on needs.

Campus Research Storage Pool (CRSP)
Offers cost-effective and high-performance storage of large research data sets.

UCSD Sherlock
Provides managed services to meet secure hosting and regulatory data management needs for research data storage.

UCI Secure Research Environment (SRE)
Provides a secure, on-campus virtual server infrastructure.

Veeam / Networker
Data and file backup and recovery service performs full-saves and incremental saves of servers and restores data from backup.

Get Started

To request more information or begin the onboarding process for an OIT provided service or product, **please contact** oit@uci.edu