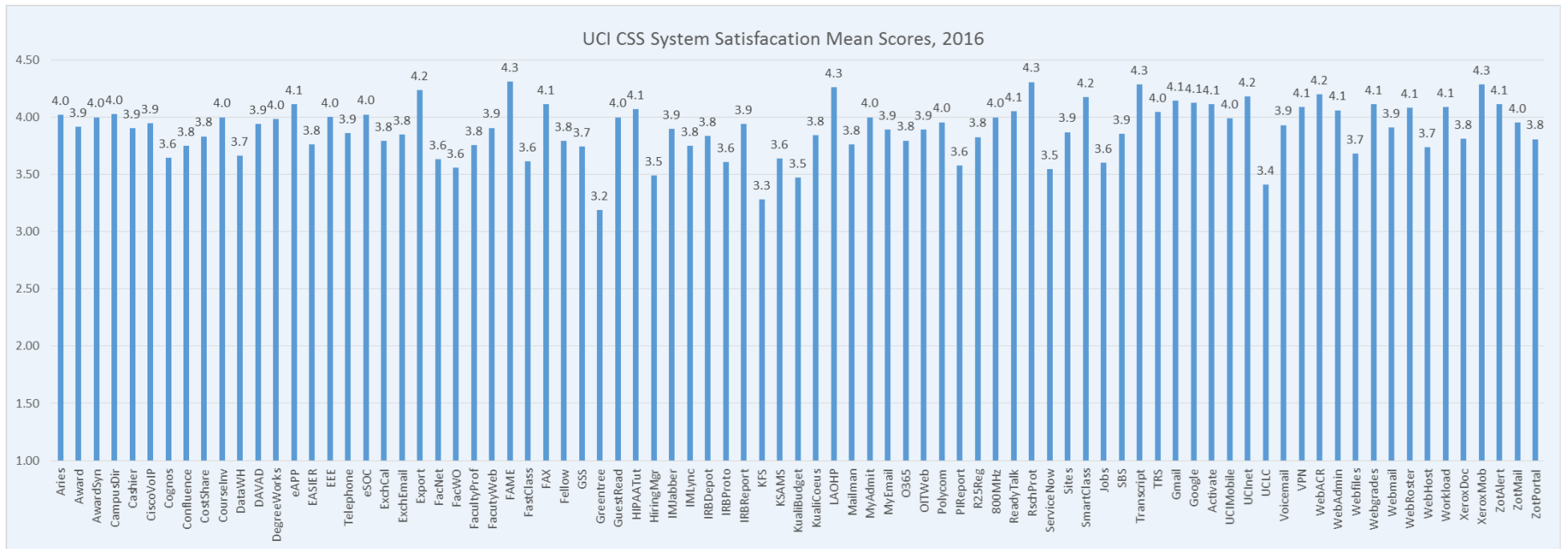


Office of Information Technology - University of California, Irvine Faculty & Staff Customer Satisfaction Survey 2016 Summary of Overall Ratings



Scale (1, Lo - 5 Hi) Below 3.0 - Low | 3.0 - 3.5 Marginal | 3.6 to 3.9 Good | 4.0 & above - Excellent