

Departmental Consolidation Questionnaire IT Environment Summary

(Updated December 14, 2009)

Unit	Staff	Environment	Applications
Academic Personnel	1 P/A II Appl/Operations		
ABS Design & Construction Services	1.25: 1 DT/Server, plus .25 consultant	Windows 2003, 2008, XP, Vista Exchange, Blackberry Server, SQL, SharePoint Laserfiche document management	C-FORMS inspection request, Buzzsaw collaboration, Journyx time tracking
ABS Distribution & Document Management	5: 1 Manager/Apl, 2 Apl, 1 DT, 1 Operations/Web	Windows Server 2003, XP Pro, Visa, Solaris 37 workstations (2 laptop), 16 servers MS SQL, CA Brightstor Archserv Backup, IIS, Kofax Capture, ViewOne, Visual Studio, SourceSafe. Servers in OIT LBDC and ADC	Zotmail, E-ship, e-Docs document imaging, PalCard Approvals, correspondence tracking apps, Rapid Return, small HR and Purchasing apps, MCMG2 Postage Software
ABS Parking	3 P/A positions		
	Note: desktop support provided by OIT		

PB Office of Institutional Research / Public Records Office	3: 1 Manager/DSS, 1 Data/Operations/Server, 1 Appl	12 Windows XP Laptop/Desktops 1 MacOS, 5 Linux, 5 Windows, 1 Solaris servers Shares OAACS 415AH server room	CRS Course Reporting System Extensive data collection, analysis, and reporting systems and databases
Note: Provides often time-sensitive data to executive management, UCOP and others; Symbiotic relationship between OIR Research/ Analysis and Decision Support staff			
SA Vice Chancellor's Office	3: 1 Manager, 1 Appl, 1 Appl/Sever (2 unfilled) 9 Student workers	Windows XP Pro, Vista, Linux, MacOS 64 PC, 46 Mac, 19 servers, 3 labs (VC-SA) 3 Student computing labs Mac email server for specialty accounts Retrospect backup	ZotPortal, SEVIS international student reporting, Visix digital signage, Creston LCD Control, Commencement Ticketing, New U Web edition, Time Clock support
SA Aux – Bookstore	5 P/A positions (most not in IT group?)	Windows 2000, Vista XP; MacOS 30 PC, 6 Mac, 4 servers Ruby on Rails	AntPOS computer store DB, Computerstore ruby web site, Sequoia POS, course materials, merchandise system, epos e-commerce
Note: incomplete pending questionnaire response			
SA Aux – Student Center	1 CRM	Windows XP Pro 49 PC, 6 Mac, 3 servers Filemaker Pro	EMS room scheduling, Room Viewer, Conference planner, other physical resource management tools
SA Aux – Student	1 DT/Server/Apppl	Windows XP Pro 49 PC, 3 Mac, 11 servers	ACCPAC accounting, Counterpoint Point of Sale,

Government (ASUCI)		13 Full-time staff, 280 students ASUCI Exchange Server (45 mailboxes)	Bus Shelter screen, CI Badge ID Cards, Marquees
	Note: others in office assist with desktop support; student government runs independently from the University and would have to approve participation in IT consolidation		
SA Recreation	2: 1 Appl/Lead, 1 DT/Server	Windows XP Pro, Vista, MacOS 57 PC, 1 Mac, 7 servers Crystal Reports	CLASS recreation management, Biometric hand scanners, gate control, card scanners, many specialized facility-oriented commercial software packages and corresponding hardware
SA Counseling & Health Services	1 DT/Server/Apl, 2 vacant	Windows XP Pro 180 desktop, 40 thin clients, 40 servers Exchange (120 mailboxes) Symantec Backup Exec MS .Net, Crystal Reports	Medicat practice management and electronic medical records, ProPharm Pharmacy, Computerized Radiography, Letters of Recommendation, Titanium Appointment Scheduler, ZotLink student employment listing
	Note: Getting DT and other help from SA Technology and OIT		
SA Dean of Students	1 Manager/Apl/DT, 1 special DT, 1 DT/Apl	Windows XP Pro, Vista 21 PC, 67 Mac, 14 servers 4 student labs Campus organization Web/email hosting	Door security (card-swiping), Articulate PPT to Flash, adaptive technology systems (Disability Services), FSA Atlas database/ government reporting, JAMS Judicial Affairs Management
	Note: 1 staff member provides specialized support of equipment for Disabled Student		

	Center		
SA Enrollment Services – Admissions (OARS)	4: 1 Manager/Apl, 2 Apl (1 does DT/Server too), 1 Operations + 2 unfilled Apl	Solaris, Windows XP 40 desktops, 22 laptops, 6 Sun Servers COBOL, JAVA, Perl, MySQL Shares server room with Registrar	Homegrown Admissions system and associated support systems
SA Enrollment Services - CFEP	1 DT/Server/Apl, some non-IT staff help with IT projects	81 people supported 56 Mac and 9 Windows desktop, 20 Mac and 6 Windows laptops, 6 Mac and 1 Windows server, 8 seat lab; portable 30 seat Windows, 20 seat Mac, 16 seat iMac labs, Server room PHP, javascript, mySQL, Filemaker Pro, MS Access Teleform document scanning/capture	CFEP participation DB, departmental purchase request, payroll ledger reporting, gifted student Web registration, FOCUS, etc.
SA Enrollment Services – Financial Aid (OFAS)	8: 1 Manager/Apl/Server, 1 Manager/Apl/Web/Server, 2 Apl/Web, 2 Apl/Report, 1 Operations/ DT/Report, 1 TechWriter	Windows XP, 2000, 2003, NT (DOS/Novell archival) 104 desktops, 5 laptops, 16 servers MS SQL, MS .Net, VB, IIS Liberty Net Document management system OFAS Server room – 101AH	FAME – Homegrown financial aid management system; INAS – Commercial Inst Needs Analysis System; INFAMOUS (legacy)
SA Enrollment Services - Registrar	8: 1 Manager/Apl, 6 Apl, 1 Operations (1 additional P/A not part of IT group)	Windows XP. Windows Server 2003, Solaris, Linux 30 workstations, 7 laptops, 3 app-PCs, 18 servers	Homegrown: StudentAccess, Web-based registration, ARIES Academic Record Info and Edit, CARES enrollment,

		Oracle, COBOL Shares AH server room with Admissions	CASPER master course system, CAF course approval, WebGrades, WebRosters, eSOC, WebSOC Commercial: R25 event scheduling, Sungard Degreeworks
SA Student Housing	10: 1 Manager, 6 Appl, 2 DT/ Server, 1 network (2 vacant) Up to 21 student workers	Windows XP Pro, Vista, Mac OS X 203 PC, 2 Mac, 28 servers 6 student computer labs Exchange (249 mailboxes)	The Maintenance Authority (TMA), OSCAR Residential Management System, Cisco Works, Packeteer, Cisco Clean Access, HARS accounting, HRAD Graduate Residential Management, KeyTrak, TESA Card Key system, Cable TV system
Athletics	4: 1 Manager, 1 DT/Server, 1 Appl, 1 E-tech + 1 student DT/Server	Windows XP, Vista, MacOS, Linux 138 desktops, 44 laptops, 18 lab, 18 servers, 67 cell (28 smart)	9 Major commercial 7 home-grown
	Notes: E-tech does sound, lighting, video in Bren Center, Ticketmaster POS terminals; IT staff support sports venues and visiting team staff and players, media staff, conference staff, travel to remote venues, support some home computers, 450 student athletes		
University Advancement	10: 3 DT/Server, 3 Appl, 3 Report, 1 Web	Windows XP, Windows 2000/2003/2008 95 desktops, 35 laptops, 54 Servers Oracle, Sybase, MS SQL, IIS, Exchange, MS System Center, Crystal Reports, Powerbuilder	FileMark SMARTi (Imaging), Advance (Alumni/Donor), eGiving, Abacus (UCI Foundation accounting)

	Notes: Requires on-site support for presentations; uses several outside contract services for special functions		
University Communications	3 P/A positions (1 not in IT group)		
	Note: IT staff focus solely on supporting main campus web pages and other e-publications; Communications relies on OIT for desktop, server, and email support.		
University Extension	12: 2 Manage/General, 2 Server, 3 Appl, 1 Web, 4 EducTech	Windows XP, Vista, Server 2003/2008 113 staff, 100+ GAs, 100-400 instructors 200 workstations, 21 servers; Educational: 93 workstations, 3 labs, 4 servers, 25 classrooms, 11 laptops, 10 production computers Exchange, Sharepoint MS SQL, .Net, C#, Report Server, PowerBuilder MS Document Locator document management	PowerCampus MS Enterprise Reporting financials
	Note: To be factored in after administrative IT consolidation along with other academic units		

Notes: DT = Desktop Support; Server = Server support; Appl = Applications Support, Web = Webmastering, Report = report generation, EduTech = Educational Technology support